



## TERMS OF SERVICE

### DISCLAIMER

All sessions are for adults 18 years of age or older.

**Any information presented in a session by Carol Hensell is NOT meant to be used as a substitute for psychological, legal, medical, or other professional advice or services.**

**Please take special note:**

**\*\*\*Animal communication is NEVER to be substituted for veterinary care.\*\*\***

The guidance and insight provided through Carol Hensell's services are intended to help clients to make better life choices toward their own happiness and fulfillment. It is the client's responsibility to evaluate any information, opinion, advice or other content shared by Carol. The client is always free to make his or her own choices, at will, regardless of the interpretation of the information. Carol shall not be liable regarding any action or non-action taken by the client in reference to the information presented during the session.

### CANCELLATION POLICY

- Fees for services are non-refundable
- If needed, your appointment can be rescheduled up to 2 weeks prior
- A \$25 Cancellation Fee applies to all cancellations
- No refund will be issued for appointments cancelled with less than 24 hours' notice
- Missed appointments are subject to full payment of session

I, the undersigned, have read and agreed to Carol Hensell's Terms of Service.

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_